

HOTEL RULES

THE FOLLOWING ARE THE **TERMS AND CONDITIONS** OF THE AGREEMENT UNDER WHICH ROOMS ARE PERMITTED TO BE USED BY GUESTS AND ARE BINDING ON THEM :-

1. **PROOF OF IDENTITY:** ALL GUESTS (BOTH FOREIGN & INDIAN NATIONALS) ARE REQUIRED TO PROVIDE THE HOTEL WITH VALID PHOTOGRAPHIC PROOF OF IDENTITY AND PROOF OF ADDRESS LIKE PASSPORT, VOTER ID CARD, DRIVING LICENCE & VALID PHONE/MOBILE NUMBER AND/OR ANY OTHER DOCUMENTS AS PER GOVERNMENT REGULATIONS IN FORCE. PAN CARDS ARE NOT ACCEPTABLE AS ID PROOF.
2. **GUEST'S VALUABLES, CASH, JEWELLERY, ETC.:** VISITORS ARE PARTICULARLY REQUESTED TO REGISTER ALL THE VALUABLES WITH THE HOTEL MANAGEMENT, IN CASE YOU FAIL TO DO SO THE HOTEL WILL NOT BE RESPONSIBLE FOR THE LOSS OF GUEST'S BELONGINGS OR ANY OTHER PROPERTY NOT ENTRUSTED TO THE MANAGEMENT
3. **NOISE AND SHOUTING:** THIS IS A FAMILY HOTEL AND WE WILL NOT TOLERATE ANY RUDE, DRUNK AND ABSURD BEHAVIOR, PLEASE DO NOT SHOUT OR LISTEN TO THE TV IN HIGH VOLUME, DO NOT CAUSE ANY DISTURBANCE TO THE OTHER HOTEL GUEST.
4. **MANAGEMENT'S RIGHTS:** THE MANAGEMENT RESERVES TO ITSELF THE ABSOLUTE RIGHT OF ADMISSION TO ANY PERSON IN THE HOTEL PREMISES AND TO REQUEST ANY GUEST TO VACATE HIS OR HER ROOM AT ANY MOMENT WITHOUT ANY PREVIOUS NOTICE AND WITHOUT ASSIGNING ANY REASON WHATSOEVER AND THE GUEST SHALL BE BOUND TO VACATE WHEN REQUESTED TO DO SO. IN DEFAULT, THE MANAGEMENT WILL BE ENTITLED TO REMOVE THE LUGGAGE AND BELONGINGS OF THE VISITOR FROM THE ROOM OCCUPIED BY HIM OR HER AND LOCK THE ROOM.
5. **DAMAGE/DEFACEMENT TO PROPERTY:** GUESTS WILL BE HELD RESPONSIBLE FOR ANY LOSS OR DAMAGE TO HOTEL PROPERTY CAUSED BY THEMSELVES, THEIR FRIENDS OR ANY PERSON FOR WHOM THEY ARE RESPONSIBLE.
6. **HOTEL KEYS:** HOTEL KEYS MUST BE DEPOSITED AT THE RECEPTION DESK WHENEVER GUESTS LEAVE THE HOTEL PREMISES AND AT THE TIME OF CHECK OUT. IT IS NOT PERMITTED TO LOCK HOTEL ROOMS WITH PERSONAL LOCKS. , IN CASE THE KEY IS LOST OR DAMAGED A CHARGE OF INR 2000 PER KEY WILL BE CHARGED BY THE HOTEL.
7. **HAZARDOUS GOODS:** STORING OF HAZARDOUS GOODS LIKE GAS CYLINDERS, COOKING STOVES, INFLAMMABLE FUELS, FIREARMS, ETC, IN THE HOTEL PREMISES BY GUESTS IS STRICTLY PROHIBITED.
8. **SMOKING IS PROHIBITED** IN THE ENTIRE HOTEL PREMISE AND HOTEL ROOMS ALSO INCLUDING HOTEL TOILETS
9. **GOVERNMENT RULES & REGULATIONS:** GUESTS ARE REQUESTED TO OBSERVE GOVERNMENT RULES AND REGULATIONS IN FORCE FROM TIME TO TIME, IN RESPECT OF REGISTRATION, ALCOHOLIC DRINKS, FIREARMS, ETC.
10. **AMENDMENT OF RULES:** THE MANAGEMENT RESERVES TO ITSELF THE RIGHT TO ADD TO, TO ALTER AND TO AMEND ANY OF THE ABOVE TERMS, CONDITIONS AND RULES.

Management Hotel Monal, Dalhousie